

**Open Awards pharmacy support staff
qualification interim event report,
Pharmaceutical Technical Support Services,
part 3, July 2023**



Contents

Event summary and conclusions	1
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Event summary and conclusions

Awarding organisation	Open Awards
Qualification name	610/2857/5 - Open Awards Level 2 Certificate in Pharmaceutical Technical Support Services (RQF)
Event type	Recognition
Event date	18 July 2023
Approval period	July 2023 – February 2027
Relevant requirements	Requirements for the education and training of pharmacy support staff, October 2020
Framework used	National Occupational Standards
Outcome	Please refer to parts 1 and 2.
Standing conditions	A link to the standing conditions can be found here .
Recommendations	Please refer to parts 1 and 2.
Minor amendments	Please refer to parts 1 and 2.
Registrar decision	Please refer to parts 1 and 2.

Technical knowledge and skills

The technical knowledge and skills content of the course/qualification must be derived from, and mapped to, an appropriate national framework for pharmacy knowledge and skills recognised in the UK.

Part 3: Role-specific learning outcomes (National Occupational Standards)

Please note, the NOS unique identifiers are hyperlinked to the relevant NOS standard.

PHARM17 - Manufacture and assemble medicinal products

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 8 mandatory units, with three focused on science manufacturing in an aseptic service to ensure coverage of the National Occupational Standards included within this submission. A mapping document has been attached (Appendix 10).

The programme offers the learners the knowledge and skills to undertake the manufacture and assembly of medicinal products. Learners on this programme will be working with the technical services environments. We cover the start up, manufacture, shut down processes as well as environmental principles.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

This NOS has primarily been mapped to the following units.

- Start-Up Operations in Pharmaceutical Technical Services (LO1, LO2, LO3)
- In Process Operations in Pharmaceutical Technical Services (LO1, LO2)
- Shut Down Operations in Pharmaceutical Technical Services (LO1)
- Environmental Principles in Pharmaceutical Technical Services (LO1, LO2)

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures.

In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Recognition team's commentary:

This NOS is covered across four units of the qualification.

PHARM19 - Prepare aseptic products

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

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Provider's commentary

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GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Recognition team's commentary:

This NOS is covered across four units of the qualification.

PHARM20 - Prepare documentation and materials for the manufacture and assembly of medicinal products

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

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How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

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- Start-Up Operations in Pharmaceutical Technical Services (LO1, LO2, LO3)
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GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Recognition team's commentary:

This NOS is covered across four units of the qualification.

PHARM21 - Prepare documentation and materials for the production of aseptic products

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

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How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

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GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Recognition team's commentary:

This NOS is covered across four units of the qualification.

PHARM23 - Check documentation and materials prior to the preparation of aseptic products

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

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GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Recognition team's commentary:

This NOS is covered across four units of the qualification.

Additional technical outcomes not covered by the pharmacy suite of NOS's (delete section if not applicable)

PHARM52 – Prepare and maintain the working environment for aseptic manufacture and dispensing of medicinal products in cleanrooms.

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

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GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Recognition team's commentary:

The justification for the inclusion of PHARM52 is the expectation that trainees should have knowledge of aseptic techniques. This iteration of the course is designed specifically for support staff working in aseptic units as an expectation of the role.

