

**Open Awards pharmacy support staff  
qualification interim event report,  
Principles and Practice for Pharmacy  
Support Staff (RQF), part 3, July 2023**



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## Event summary and conclusions

<b>Awarding organisation</b>	Open Awards
<b>Qualification name</b>	603/6809/3 - Open Awards Level 2 Certificate in the Principles and Practice for Pharmacy Support Staff (RQF)
<b>Event type</b>	Interim
<b>Event date</b>	18 July 2023
<b>Approval period</b>	February 2021 – February 2027
<b>Relevant requirements</b>	<a href="#">Requirements for the education and training of pharmacy support staff, October 2020</a>
<b>Framework used</b>	National Occupational Standards
<b>Outcome</b>	Please refer to parts 1 and 2.
<b>Standing conditions</b>	A link to the standing conditions can be <a href="#">found here</a> .
<b>Recommendations</b>	Please refer to parts 1 and 2.
<b>Minor amendments</b>	Please refer to parts 1 and 2.
<b>Registrar decision</b>	Please refer to parts 1 and 2.

## Technical knowledge and skills

The technical knowledge and skills content of the course/qualification must be derived from, and mapped to, an appropriate national framework for pharmacy knowledge and skills recognised in the UK.

## Part 3: Role-specific learning outcomes (National Occupational Standards)

Please note, the NOS unique identifiers are hyperlinked to the relevant NOS standard.

**PHARM01 - Assist with the provision of a pharmacy service**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

### **How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

#### **Provider's commentary**

This NOS have primarily been mapped to the following units.

- Dispensing and Supply of Medicines and Medicinal Products (Unit 5) LO1, LO2, LO5
- Selling Over the Counter Medicines and Products (Unit 7) LO1, LO2, LO3, LO4

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures.

In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

#### **GPhC accreditation/recognition team use only:**

**NOS met/will be met? Yes  No**

#### **Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

## **PHARM02 - Provide an effective and responsive pharmacy service**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

### **Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

### **Provider's commentary**

This NOS has primarily been mapped to the following units.

- Dispensing and Supply of Medicines and Medicinal Products (Unit 5) LO1, LO2, LO3, Lo4, LO5
- Selling Over the Counter Medicines and Products (Unit 7) LO1, LO2, LO3,LO4

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

**NOS met/will be met? Yes  No**

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

### **PHARM03 - Respond to pharmaceutical queries and requests for information**

#### **How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

##### **Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

#### **How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

##### **Provider's commentary**

This NOS has primarily been mapped to the following units.

- Dispensing and Supply of Medicines and Medicinal Products (Unit 5) LO1, LO2, LO5
- Selling Over the Counter Medicines and Products (Unit 7) LO1, LO2, LO3, LO4

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures.

In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centred care; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

NOS met/will be met? Yes  No

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM04 - Provide advice on non-prescribed medicines and products**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Selling Over the Counter Medicines and Products (Unit 7) LO1, LO2, LO3, LO4

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures.

In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

NOS met/will be met? Yes  No

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM07 - Receive prescriptions**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units

- Dispensing and Supply of Medicines and Medicinal Products (Unit 5) LO2
- Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures.

In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the



units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

NOS met/will be met? Yes  No

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM08 - Confirm prescription validity**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Dispensing and Supply of Medicines and Medicinal Products (Unit 5) LO1, LO2

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date

knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

NOS met/will be met? Yes  No

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM09 - Assemble prescribed items**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Dispensing and Supply of Medicines and Medicinal Products (Unit 5) LO1, LO3

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures.

In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to

demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

**NOS met/will be met? Yes  No**

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM10 - Issue prescribed items**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Dispensing and Supply of Medicines and Medicinal Products (Unit 5) LO1, LO4, LO5

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures.

In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

**NOS met/will be met? Yes  No**

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM12 - Order pharmaceutical stock**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Managing Pharmaceutical Stock (Unit 6) LO1, LO2, LO3

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures.

In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

NOS met/will be met? Yes  No

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM13 - Receive pharmaceutical stock**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Managing Pharmaceutical Stock (Unit 6) LO1, LO2, LO4
- Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centred care; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

NOS met/will be met? Yes  No

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM14 - Maintain pharmaceutical stock**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Managing Pharmaceutical Stock (Unit 6) LO1, LO2, LO5  
Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centred care; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

NOS met/will be met? Yes  No

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM15 - Supply pharmaceutical stock**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

his NOS has primarily been mapped to the following units

- Managing Pharmaceutical Stock (Unit 6) LO1, LO2, LO6
- Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centred care; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

**NOS met/will be met? Yes  No**

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM17 - Manufacture and assemble medicinal products**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Preparation and Manufacturing of Medicines and Pharmaceutical Products (Unit 8) LO1, LO2, LO3, LO4, LO5



Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

**NOS met/will be met? Yes  No**

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM19 - Prepare aseptic products**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

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**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Preparation and Manufacturing of Medicines and Pharmaceutical Products (Unit 8) LO1, LO2, LO3, LO4, LO5

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs

**GPhC accreditation/recognition team use only:**

NOS met/will be met? Yes  No

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM20 - Prepare documentation and materials for the manufacture and assembly of medicinal products**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

### Provider's commentary

This NOS has primarily been mapped to the following units.

- Preparation and Manufacturing of Medicines and Pharmaceutical Products (Unit 8) LO1, LO2, LO3, LO4, LO5

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs

### GPhC accreditation/recognition team use only:

NOS met/will be met? Yes  No

### Recognition team's commentary:

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

### PHARM21 - Prepare documentation and materials for the production of aseptic products

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

### Provider's commentary

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Preparation and Manufacturing of Medicines and Pharmaceutical Products (Unit 8) LO1, LO2, LO3, LO4, LO5

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures.

In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs

**GPhC accreditation/recognition team use only:**

**NOS met/will be met? Yes  No**

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM23 - Check documentation and materials prior to the preparation of aseptic products**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Preparation and Manufacturing of Medicines and Pharmaceutical Products (Unit 8) LO1, LO2, LO3, LO4, LO5

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs

**GPhC accreditation/recognition team use only:**

**NOS met/will be met? Yes  No**

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM25 - Supply dressings and appliances**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again,

how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Dispensing and Supply of Medicines and Medicinal Products (Unit 5) LO1, LO5
- Over the Counter Sales of Medicines and Medicinal Products (Unit 7) LO1, LO2, LO4

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

NOS met/will be met? Yes  No

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM28 - Undertake the final accuracy check of dispensed medicines and products**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Dispensing and Supply of Medicines and Medicinal Products (Unit 5) LO1, LO4

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

NOS met/will be met? Yes  No

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM29 - Retrieve and reconcile information about an individual's medicines**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

**Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this

outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

### **How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

#### **Provider's commentary**

This NOS has primarily been mapped to the following units.

- Over the Counter Sales of Medicines and Medicinal Products (Unit 7) LO1,LO2, LO3, LO4

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

#### **GPhC accreditation/recognition team use only:**

**NOS met/will be met? Yes  No**

#### **Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

#### **PHARM32 - Assist in the issuing of prescribed items**

### **How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

#### **Provider's commentary**

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome.



The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

**How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?**

**Provider's commentary**

This NOS has primarily been mapped to the following units.

- Dispensing and Supply of Medicines and Medicinal Products (Unit 5) LO1, LO5
- Managing Pharmaceutical Stock (Unit 6) LO1, LO2, LO6

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures. In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centred care; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

**GPhC accreditation/recognition team use only:**

NOS met/will be met? Yes  No

**Recognition team's commentary:**

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.

**PHARM33 - Order medicines and products for individuals**

**How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?**

### Provider's commentary

Open Awards' approved centres (training providers) will deliver the skills learning outcomes / assessment criteria in the workplace and support the learner in assessment of this learning outcome. The provider will use practical tasks, role play and observation to support the learner to achieve this outcome. How the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

The underpinning knowledge units would be delivered by guided learning (ie. in a classroom environment). This would also include independent study by the learner where appropriate. Again, how the training is delivered will be determined by the individual training providers and will form part of their overall learning strategy.

This qualification includes 4 core units and a choice of 2 out of 4 role-specific units to ensure coverage of the National Occupational Standards.

### How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

#### Provider's commentary

This NOS has primarily been mapped to the following units.

- Managing Pharmaceutical Stock (Unit 6) LO1, LO2, LO3

Knowledge learning outcomes and unit will be assessed by an internally set and internally marked assignment to support the learner in assessment of this learning outcome.

Assessment arrangements will be in line with the assessment principles outlined in the qualification guide and the unit assessment strategy. Assessment would be subject to internal verification and external quality assurance, in line with each Awarding Organisation's policies and procedures.

In addition, the trainee will be required to complete 4 core units which embed the knowledge, understanding and competencies included in the NOS. Particularly this approach will allow trainees to demonstrate full understanding of legal, regulatory requirements; Standard operating Procedures; communication and teamwork; person-centre cared; health and safety requirements; and up to date knowledge of all policies and procedures. It is anticipated that assessment will be holistic across the units, making use of workplace observations, to ensure the trainee implements their knowledge and demonstrates competence across the NOS KSBs.

#### GPhC accreditation/recognition team use only:

NOS met/will be met? Yes  No

#### Recognition team's commentary:

The learning outcomes, assessment criteria, and indicative content have remained the same as when it was approved.



