General Pharmaceutical Council

Scottish Qualifications Authority (SQA) pharmacy support staff qualification recognition interim event report, Scottish Vocational Qualification (SVQ) in Pharmacy Services at SCQF level 6, part 3, February 2024

Contents

Event summary and conclusions

Awarding organisation	Scottish Qualifications Authority (SQA)
Qualification name	Scottish Vocational Qualification (SVQ) in Pharmacy Services at SCQF level 6
Event type	Interim
Event date	1-2 February 2024
Approval period	May 2021 – May 2027
Relevant requirements	Requirements for the education and training of pharmacy support staff, October 2020
Framework used	National Occupational Standards
Outcome	Please refer to parts 1 and 2.
Standing conditions	A link to the standing conditions can be found here.
Recommendations	Please refer to parts 1 and 2.
Minor amendments	Please refer to parts 1 and 2.
Registrar decision	Please refer to parts 1 and 2.

Technical knowledge and skills

The technical knowledge and skills content of the course/qualification must be derived from, and mapped to, an appropriate national framework for pharmacy knowledge and skills recognised in the UK.

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Background course/qualification information:

Academic year: 2023/24
Name of course provider/awarding organisation: SQA
Name of course/qualification: SVQ in Pharmacy Services at SCQF level 6 (GT0E 23)

Qualification structure

SVQ in Pharmacy Services at SCQF level 6

Trainees must achieve four mandatory units and three optional units. The selection of optional units must include at least one pharmacy unit.

Mandatory units

- Pharm 01   Assist with the provision of a pharmacy service
- PROHSS1   Make sure your own actions reduce risks to health and safety
- SCDHSC0241   Contribute to the effectiveness of teams
- SCDHSC0023   Develop your own knowledge and practice

Employers should discuss the skills and knowledge required with trainees and together agree the optional units that would be beneficial for the individual trainee and the specific context in which they are employed. Suggestions are noted below for trainees working in hospital, industry, community and primary care settings.

Hospital

For trainees working in hospitals, the following optional units may be appropriate:

Fixed dispensary:

- Pharm 07   Receive prescriptions
- Pharm 09   Assemble prescribed items
- Pharm 12   Order pharmaceutical stock
- Pharm 13   Receive pharmaceutical stock
- Pharm 14   Maintain pharmaceutical stock
- Pharm 32   Assist in the issuing of prescribed items

Fixed stores/distribution:

- Pharm 12   Order pharmaceutical stock
- Pharm 13   Receive pharmaceutical stock
- Pharm 14   Maintain pharmaceutical stock
- Pharm 15   Supply pharmaceutical stock

Fixed aseptic:

- Pharm 12   Order pharmaceutical stock
- Pharm 13   Receive pharmaceutical stock
- Pharm 14   Maintain pharmaceutical stock
- Pharm 19   Prepare aseptic products
- Pharm 21   Prepare documentation and materials for the production of aseptic products

Rotational:

- Pharm 07   Receive prescriptions
- Pharm 09   Assemble prescribed items
- Pharm 12   Order pharmaceutical stock
- Pharm 13   Receive pharmaceutical stock
- Pharm 14   Maintain pharmaceutical stock
- Pharm 15   Supply pharmaceutical stock
- Pharm 19   Prepare aseptic products
- Pharm 21   Prepare documentation and materials for the production of aseptic products
- Pharm 32   Assist in the issuing of prescribed items

Industry:

For trainees working in industry, the following optional units may be appropriate:

- Pharm 12   Order pharmaceutical stock
- Pharm 13   Receive pharmaceutical stock
- Pharm 14   Maintain pharmaceutical stock
- Pharm 15   Supply pharmaceutical stock
- Pharm 17   Manufacture and assemble medicinal products

Community:

For trainees working in community, the following optional units may be appropriate:

- Pharm 04   Provide advice on non-prescribed medicines and products
- Pharm 07   Receive prescriptions
- Pharm 09   Assemble prescribed items
- Pharm 12   Order pharmaceutical stock
- Pharm 13   Receive pharmaceutical stock
- Pharm 14   Maintain pharmaceutical stock
- Pharm 15   Supply pharmaceutical stock
- Pharm 24   Provide an effective pharmacy collection and delivery service
- Pharm 32   Assist in the issuing of prescribed items
- CFACSA5   Promote additional services or products to customers
- SFHHT2   Communicate with individuals about promoting their health and wellbeing

Primary care:

For trainees working in primary care, the following optional units may be appropriate:

- Pharm 34   Contribute to the Management of Medication Audit and Review
- Pharm 35   Contribute to the Non-clinical Medication Review
- Pharm 36   Support the Prescription Administration Process

Part 3: Role-specific learning outcomes (National Occupational Standards)

Please note, the NOS unique identifiers are hyperlinked to the relevant NOS standard.

PHARM01 - Assist with the provision of a pharmacy service

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM01 is a mandatory unit in the training programme. All trainees must complete this NOS.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM04 - Provide advice on non-prescribed medicines and products

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM04 is an optional unit in the training programme. All trainees must complete three optional

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units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM07 - Receive prescriptions

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM07 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ⊠ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM09 - Assemble prescribed items

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM09 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

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NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM12 - Order pharmaceutical stock

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM12 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM13 - Receive pharmaceutical stock

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This

includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM13 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM14 - Maintain pharmaceutical stock

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM14 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM15 - Supply pharmaceutical stock

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM15 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

PHARM17 - Manufacture and assemble medicinal products

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM17 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

PHARM19 - Prepare aseptic products

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM19 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM20 - Prepare documentation and materials for the manufacture and assembly of medicinal products

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM20 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM21 - Prepare documentation and materials for the production of aseptic products

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM21 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM24 - Provide an effective pharmacy collection and delivery service

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM24 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM32 - Assist in the issuing of prescribed items

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM32 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM34 - Contribute to the management of medication audit and review

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM34 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the

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trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM35 - Contribute to the non-clinical medication review

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM35 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

PHARM36 - Support the prescription administration process

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PHARM36 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. This must include at least one optional pharmacy NOS. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The NOS were not reviewed at this recognition event

Additional technical outcomes not covered by the pharmacy suite of NOS's

PROHSS1 - Make sure your own actions reduce risks to health and safety

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

PROHSS1 is a mandatory unit within the qualification and all trainees must complete this NOS.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The technical outcomes were not reviewed at this recognition event

SCDHSC0241 - Contribute to the effectiveness of teams

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?
SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.
SCDHSC0241 is a mandatory unit in the training programme. All trainees must complete this NOS.
The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?
Provider's commentary
The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.
The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.
Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:
NOS met/will be met? Yes ☒ No ☐
Recognition team's commentary:
The technical outcomes were not reviewed at this recognition event

SCDHSC0023 - Develop your own knowledge and practice

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?
SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.
SCDHSC0023 is a mandatory unit in the training programme. All trainees must complete this NOS.
The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?
Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The technical outcomes were not reviewed at this recognition event

SFHHT2 - Communicate with individuals about promoting their health and wellbeing

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

SFHHT2 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. A maximum of two non-pharmacy NOS can be selected. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐
Recognition team's commentary:
The technical outcomes were not reviewed at this recognition event
SFJCPS8.12 - Search databases and sources of information
How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?
SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes. SFJCPS8.12 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. A maximum of two non-pharmacy NOS can be selected. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting. The provider will deliver the NOS in the workplace.
How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?
Provider's commentary The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS. The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee. Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.
GPhC accreditation/recognition team use only: **NOS met/will be met? Yes ☒ No ☐**
Recognition team's commentary:
The technical outcomes were not reviewed at this recognition event
CFACSA5 - Promote additional services or products to customers
How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?
SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and

performance statements that have been mapped to the learning outcomes.

CFACSA5 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. A maximum of two non-pharmacy NOS can be selected. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The technical outcomes were not reviewed at this recognition event

SFHGEN21 - Interact with individuals using telecommunications

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

SFHGEN21 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. A maximum of two non-pharmacy NOS can be selected. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The technical outcomes were not reviewed at this recognition event

SFHGEN39 - Contribute to effective multidisciplinary team working

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

SFHGEN39 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. A maximum of two non-pharmacy NOS can be selected. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The technical outcomes were not reviewed at this recognition event

SFHGEN98 - Promote effective communication in a healthcare environment

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

SVQs are developed using the entire content of a NOS. Where a NOS is included in an SVQ framework, trainees must achieve all of the knowledge and all of the performance criteria requirements. This includes all of the knowledge and performance statements in the NOS, not just the knowledge and performance statements that have been mapped to the learning outcomes.

SFHGEN98 is an optional unit in the training programme. All trainees must complete three optional units that are relevant to their role. A maximum of two non-pharmacy NOS can be selected. Guidance has been developed on the selection of optional units within the framework, based on whether the trainee is in a hospital, industrial, community or primary care setting.

The provider will deliver the NOS in the workplace.

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

The provider will deliver the NOS in the workplace and support the trainee in the assessment of the NOS. The provider will use practical tasks, observation and role-play to support the trainee to achieve this NOS.

The knowledge will be delivered by guided learning, in a classroom environment and/or via online learning resources. This will also include independent study by the trainee.

Assessment of the NOS will follow the Skills for Health Assessment Strategy for the SVQs in Pharmacy Services. It is anticipated that the majority of the evidence will be gathered as trainees carry out their usual duties.

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes ☒ No ☐

Recognition team's commentary:

The technical outcomes were not reviewed at this recognition event