

**National Pharmacy Association pharmacy support
course reaccreditation event report, Medicines
Counter and Dispensing Course (MCDC), part 3,
November 2024**



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Event summary and conclusions

Provider	National Pharmacy Association
Course name	Medicines Counter and Dispensing Course (MCDC)
Event type	Reaccreditation
Event date	27 – 28 November 2024
Approval period	January 2025 – January 2028
Relevant requirements	<u>Requirements for the education and training of pharmacy support staff, October 2020</u>
Framework used	National Occupational Standards
Outcome	Please refer to parts 1 and 2.
Standing conditions	A link to the standing conditions can be found here .
Recommendations	Please refer to parts 1 and 2.
Minor amendments	Please refer to parts 1 and 2.
Registrar decision¹	Please refer to parts 1 and 2.

Technical knowledge and skills

The technical knowledge and skills content of the course/qualification must be derived from, and mapped to, an appropriate national framework for pharmacy knowledge and skills recognised in the UK.

¹ Registrar or appointed delegate

Part 3: Role-specific learning outcomes (National Occupational Standards)

Please note, the NOS unique identifiers are hyperlinked to the relevant NOS standard.

PHARM01 - Assist with the provision of a pharmacy service

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Accreditation team's commentary:

The team was satisfied with the evidence provided.

PHARM02 - Provide an effective and responsive pharmacy service

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Accreditation team's commentary:

The team was satisfied with the evidence provided.

PHARM03 - Respond to pharmaceutical queries and requests for information

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Accreditation team's commentary:

The team was satisfied with the evidence provided.

PHARM04 - Provide advice on non-prescribed medicines and products

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Accreditation team's commentary:

The team was satisfied with the evidence provided.

PHARM07 - Receive prescriptions

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Accreditation team's commentary:

The team was satisfied with the evidence provided.

PHARM09 - Assemble prescribed items

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Accreditation team's commentary:

The team was satisfied with the evidence provided.

PHARM10 - Issue prescribed items

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Accreditation team's commentary:

This learning outcome was discussed at the event. The team sought to understand how the learning outcome is introduced, how it is developed in line with Miller's triangle, and how the assessment ensures learning outcomes are assured at the right level.

The team heard that learning outcomes are introduced through the course content, delivering information at the Knows level of Miller’s triangle.

Trainees are introduced to information mapped to the relevant learning outcomes for the course. The provider comprehensively summarised key learning content covered in the course.

The Knows How level is assessed using short answers questions and some extended answer questions. Pharmacies may also use simulation or discussion to support learning.

Assessments ensure knowledge is met at the required level, using MCQs, and through the competency booklet. Learning outcomes at the Does level are all assessed through the competency booklet, observed over a period of at least two to three months. Either the pharmacist or pharmacy technician sign off learning outcomes in the competency booklet and they are directed to complete observations over the two to three month timeframe.

There are some knowledge exemptions for this NOS because a number of requirements are not expected at level two. These are covered at level three.

PHARM12 - Order pharmaceutical stock

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider’s commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee’s achievement of this NOS outcome at the stated competency level?

Provider’s commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5

	3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
	4	Pharmacy practice and procedures (ADAC module 2)	35
	5	Pharmacy law and ethics (ADAC module 3)	40
	6	The Drug Tariff (ADAC module 4)	40

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Accreditation team's commentary:

This learning outcome was discussed at the event. The team sought to understand how the learning outcome is introduced, how it is developed in line with Miller's triangle, and how the assessment ensures learning outcomes are assured at the right level.

The team heard that learning outcomes are introduced through the course content, delivering information at the Knows level of Miller's triangle.

Trainees are introduced to information mapped to the relevant learning outcomes for the course. The provider comprehensively summarised key learning content covered in the course.

Learning is consolidated through short answer questions and exercises in the workbook. Pharmacies may also use simulation or discussion to support learning.

Assessments ensure knowledge is met at the required level through the use of MCQs, activities, and the competency booklet. Competency booklets assess learning at the Does level of Miller's triangle, and trainees are required to show consistent performance over a period of three to four months.

PHARM13 - Receive pharmaceutical stock

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Accreditation team's commentary:

The team was satisfied with the evidence provided.

PHARM14 - Maintain pharmaceutical stock

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Accreditation team's commentary:

The team was satisfied with the evidence provided.

PHARM32 - Assist in the issuing of prescribed items

How does the course/qualification support the trainee to achieve this NOS outcome and where the outcome is taught?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

Provider's commentary

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

GPhC accreditation/recognition team use only:

NOS met/will be met? Yes No

Accreditation team's commentary:

This learning outcome was discussed at the event. The team sought to understand how the learning outcome is introduced, how it is developed in line with Miller's triangle, and how the assessment ensures learning outcomes are assured at the right level.

The provider explained how Pharm 32 differed from Pharm 10, with Pharm 32 being more transactionally focused and as trainees are not advising patients.

The team heard that learning outcomes are introduced through the course content, delivering information at the Knows level of Miller's triangle. Trainees are introduced to information mapped to the relevant learning outcomes for the course. The provider comprehensively summarised key learning content covered in the course.

Learning is consolidated through short answer questions and exercises in the workbook. Pharmacies may also use simulation or discussion to support learning, although this is less likely to feature for this course as trainees are involved in issuing everything.

Assessments ensure knowledge is met at the required level, using MCQs and competency booklets which assess learning at the Does level of Miller's triangle.

